

Amadeus

Search by Flight

Product Manual

March 2010

Search by Flight

This entry lists the PNRs that have been created for a specific flight on a specified date.

Only the PNRs that you are allowed to retrieve individually appear in the list.

You can display the full list of PNRs, or you can use search options to find only those that contain specific elements.

You can display the list on screen, print it on your local printer, or send it to queue.

From the list that is produced, you can retrieve any one of the PNRs using special display from list entries.

Search by flight only applies to PNRs that contain active or passive segments.

The search does not consider past date, flown, information, open or cancelled segments.

Note: There may be a delay before the flight is indexed as flown, during which the flight may still be retrieved with this entry.

Search by flight will not work if the flight is no longer operational.

Listing PNRs for a specified date

To list all PNRs for a flight on a specific date, enter the date after the flight number. For example:

LP/BA902/10JUN

LP	TRANSACTION CODE
/BA902	SLASH FOLLOWED BY THE AIRLINE CODE AND FLIGHT NUMBER
/10JUN	SLASH FOLLOWED BY THE DATE

System response:

LP/BA902/10JUN							
LHRFRA							
001	01FRIEDMANN	Y58LWE	C	HK	01MAR	SWI1G	OSY
002	*01ROBERTSON	X76Z80	V	HK	19MAR	LONBA06CS	OT
003	01TOENGES	X782SZ	Q	HK	13DEC	KSFL1211D	FIOT

An asterisk (*) next to a passenger name in the list indicates a code-share PNR that is indexed on the operating flight number. The operating flight number for the above example is BA902.

Listing PNRs for a flight with a specified city pair

To list PNRs for passengers traveling on a specific city pair, use the LP entry followed by the flight number, the date and the city pair. For example:

LP/SQ026/19AUG/SINJFK

Listing PNRs for passengers boarding in a particular city

To list PNRs for passengers boarding in a particular city, use the LP entry followed by the flight number, the date and the boarding point. For example:

LP/SQ026/19AUG/AMS

Displaying, printing, or sending to queue

You can choose to have the PNR list displayed on your terminal screen, printed on your local printer, or you can send the PNRs directly to queue. Two queues, 25 and 26, have been established for PNRs that are retrieved by search by flight entries.

To specify where the list should be sent, add one of the following codes to your entry:

-D	DISPLAY ON SCREEN
-D123	DISPLAY ON SCREEN FROM PNR LIST NUMBER 123 ONWARDS
-P	PRINT ON THE PRINTER ATTACHED TO YOUR TERMINAL
-Q25C0	SEND TO QUEUE AND CATEGORY

If you do not specify one of these codes in your entry, the system displays the list on screen.

To display a PNR from the list

LP2

To return to the list

LP0

For example, to print the list, enter:

LP/SQ026/19AUG/SINAMS-P

System response:

LIST SENT TO PRINTER

To send to queue 25 category 0, enter:

LP/SQ026/19AUG/SINAMS-Q25C0

The system responds by indicating to which queue and category the list has been sent, and how many PNRs the list contains:

SEARCH BY FLIGHT LP/SQ026/19AUG/SINAMS-Q 31 PNRs SENT TO QUEUE - Q25 CAT 00

Remember the following when sending the list to a queue:

- Queue 25 or 26 must be activated.
- You must specify a queue and category.
- The queue and category that you specify must not already contain PNRs.

Search option codes

These are single letter codes that allow you to search for PNRs that contain specific types of elements. This enables you to produce a shorter list with fewer PNRs.

There is one option code for each type of PNR element. If you include an option code in your entry, the system only searches for PNRs that contain that type of element. For example, "S" is the option code for SSR elements.

If you include "S" as a search option in your entry, the system will only list PNRs that contain SSR elements.

Example:

LP/S/SQ026/12SEP

LP	TRANSACTION CODE
/S	SLASH FOLLOWED BY S (OPTION CODE FOR SSR ELEMENTS)
/SQ026	SLASH FOLLOWED BY THE FLIGHT NUMBER
/12SEP	SLASH FOLLOWED BY THE FLIGHT DATE

You can also search for PNRs that contain specific versions of the same type of element. For example, to search for PNRs that contain SSRs for vegetarian meals, enter:

LP/S(VGML)/SQ026/12SEP

LP	TRANSACTION CODE
/S	SLASH FOLLOWED BY S OPTION CODE FOR SSR ELEMENTS
(VGML)	SECONDARY SEARCH CODE FOR VEGETARIAN MEALS IN ()
/SQ026	SLASH FOLLOWED BY THE AIRLINE CODE AND FLIGHT NUMBER
/12SEP	SLASH FOLLOWED BY THE FLIGHT DATE

Search option codes list

The following list shows the search option codes that you can use and the types of elements they search for.

PNRs containing	Code
Confirmed segments	K
Waitlisted passengers	W
Reconfirmed segments - status RR	R
Passengers pending - status TN, HN	U
Passengers with inactive segments - status UN, NO, HX, UC	X
Passengers with cancelled segments	*X
Auxiliary elements	P
Name elements with specific ID (x is the id code)	J(X)
Space available passengers	Z
Passengers with a specified class - Y, C, F, J, P, M	C(Y)
Passengers in a specified cabin (specific to airlines using Amadeus Altéa inventory) - F, C, Y	C(*F)
Group bookings	G
Group bookings including individual name elements	G(N)
Group bookings, group name only	G(C)
Keyword elements (airline specific)	*K
Fare elements	F
Discount fare elements(mm is the discount code)	F(Dmm)
Form of payment elements(mmm is the form of payment)	F(Pmmm)
Inbound connections arriving up to 12 hours Before flight departure time	I
Inbound connection from a specific flight	I(AF123)
Outbound connections departing up to 12 hours after flight arrival time	E
Outbound connections to a specific flight	E(IB123)
Passengers who are ticketed - status OK	T
Un-ticketed passengers (where xx is the ticketing status - TL, XL)	Y(xx)
No ticketing data (PNRs without FA, FB, FH)	V

PNRs containing	Code
No specific ticketing data	V(FA)
Passengers with prepaid tickets	H
Option elements	Q
Surnames starting with a specific letter	N(J)
Specific surnames	N(JONES)
Passengers with OSI elements	O
Passengers with specific OSI elements	O(XXX)
Airline staff (airline specific)	O(STF)
Passengers with SSR elements (except seats)	S
Passengers with specific SSR elements (except seating SSRs)	S(WCHR)
All wheelchair SSRs	S(WC**)
All meal types	S(**ML)
Seat information	M
Specific seat information	M(NSST)
The AXR indicator	A
Phone field	D
Phone field, with a specific city code	D(PAR,LON)
The last x numbers of PNRs created or updated for the flight (by default, the search is for the last 10 PNRs), this option cannot be combined with other options	L(7)
Your office ID as owner office in the RP element	B
A specific office ID as owner in the RP element	B(FRALH0123)
Owner offices in the RP element from a specific location	B(FRA)
Owner offices in the RP element with a specific company code and corporate qualifier	B(LH0)
A specific queuing address as owner office in the RP element	B(HDQ1P)

Combining search codes in one entry

To search for several types of element, enter the search code for each element after the transaction code and before the flight number. For example, to search for PNRs containing SSR elements, confirmed flight segments, or ticketed flight segments, enter:

LP/SKT/SQ026/12SEP

LP	TRANSACTION CODE
/S	SLASH FOLLOWED BY THE SSR ELEMENT SEARCH CODE
K	SEARCH CODE FOR PNRs CONTAINING CONFIRMED SEGMENTS
T	SEARCH CODE FOR PNRs CONTAINING TICKETED SEGMENTS
/SQ026	SLASH FOLLOWED BY THE AIRLINE CODE AND FLIGHT NUMBER
/12SEP	SLASH FOLLOWED BY THE FLIGHT DATE

To search for more than one version of the same type of element, enter the secondary codes in parentheses and separate with a dash (-)

For example, to search for PNRs containing SSRs for vegetarian meals, or cabin baggage, enter:

LP/S(VGML-CBBG)/SQ026/12SEP

LP	TRANSACTION CODE
/S	SLASH FOLLOWED BY THE SEARCH CODE FOR PNRs CONTAINING SSR ELEMENTS
(VGML	OPEN PARENTHESIS FOLLOWED BY THE SECONDARY SEARCH CODE FOR VEGETARIAN MEALS
-CBBG)	DASH SEPARATOR FOLLOWED BY THE SECONDARY SEARCH CODE FOR CABIN BAGGAGE AND CLOSE PARENTHESIS
/SQ026	SLASH FOLLOWED BY THE AIRLINE CODE AND FLIGHT NUMBER
/12SEP	SLASH FOLLOWED BY THE FLIGHT DATE

Listing PNRs not containing specified elements

With the following search options:

G (GROUP PNRs)
H (PTA PNRs)
M (SEAT SSRs)
P (AUX SEGMENTS)
R (RECONFIRMED STATUS)

You can request a list of all those PNRs that do not contain the specified element. To do this, you enter the letter “N” after the transaction code.

This negative search cannot be combined with other search options.

For example, to search for all PNRs which are not reconfirmed, the entry is:

LPN/R/SQ026/12SEP

LP	TRANSACTION CODE
N	NEGATIVE LIST INDICATOR
/R	SLASH FOLLOWED BY SEARCH CODE FOR RECONFIRMED SEGMENTS
/SQ026	SLASH FOLLOWED BY FLIGHT NUMBER
/12SEP	SLASH FOLLOWED BY FLIGHT DATE

System warning messages

DISPLAY IS TOO LONG REQUEST PRINT-OUT

THE DISPLAY LIST YOU REQUESTED CONTAINS OVER 999 LINES. TO DISPLAY THE REST OF THE LIST, YOU SHOULD SEND IT TO A PRINTER.

DUPLICATE CODES S

YOU HAVE USED THE SAME SEARCH OPTION CODE MORE THAN ONCE IN A SINGLE ENTRY - WHERE S IS THE SEARCH CODE.

FLIGHT NOT OPERATIONAL

YOU HAVE REQUESTED A SEARCH BY FLIGHT DISPLAY FOR A DATE WHEN NO FLIGHT IS OPERATIONAL FOR THAT ORIGIN AND FINAL DESTINATION.

INVALID BOARD POINT

THIS MESSAGE CAN APPEAR FOR TWO REASONS:

- YOU HAVE ENTERED AN INCORRECT BOARD POINT FOR THE FLIGHT.
- YOU HAVE MADE A SEARCH BY FLIGHT ENTRY FOR A MULTI DATED FLIGHT WITHOUT SPECIFYING THE CITY PAIR.

INVALID BOARD/OFF POINT

YOU HAVE ENTERED THE WRONG BOARD POINT AND ARRIVAL POINT FOR THE FLIGHT.

INVALID DATE NOT DDMMM FORMAT

YOU HAVE INCLUDED A DATE IN YOUR ENTRY THAT IS NOT IN THE FORMAT DDMMM, FOR EXAMPLE 02 SEP.

INVALID DATE NOT IN SYSTEM RANGE

THE DATE IN YOUR ENTRY IS EITHER TOO FAR IN THE PAST OR TOO FAR INTO THE FUTURE FOR THE SYSTEM TO BE ABLE TO PROCESS.

INVALID ENTRY FORMAT NOT LP/ OR LPC/

THE THIRD CHARACTER IN YOUR ENTRY IS NEITHER A / NOR A C.

INVALID EXCEEDS MAXIMUM 10 OPTION CODES

YOU HAVE INCLUDED MORE THAN 10 SEARCH CODES IN YOUR ENTRY.

INVALID FLIGHT NUMBER

THE FLIGHT NUMBER THAT YOU HAVE ENTERED DOES NOT EXIST OR IS INCORRECT.

INVALID FLT NO-OP

THE FLIGHT NUMBER YOU HAVE ENTERED IS CORRECT BUT THE FLIGHT IS NOT OPERATING.

INVALID OFF POINT

THE ARRIVAL POINT IN YOUR ENTRY IS NOT CORRECT FOR THIS FLIGHT.

INVALID OPTION CODE NOT ALPHA

YOU HAVE ENTERED A NUMBER INSTEAD OF A LETTER AS A SEARCH CODE.

INVALID OPTION MUST BE D Q OR P

THE RETRIEVAL OPTION AT THE END OF YOUR ENTRY IS SOMETHING OTHER THAN -D FOR DISPLAY, -P FOR PRINT, OR -Q FOR QUEUE.

INVALID PARAMETER @ X(Y)

THE SECONDARY SEARCH CODE YOU ENTERED WITHIN PARENTHESIS IS INVALID.

INVALID - PLEASE SPECIFY QUEUE AND CATEGORY

YOU HAVE ATTEMPTED TO SEND PNRs TO A QUEUE WITHOUT SPECIFYING A QUEUE AND CATEGORY.

INVALID QUEUE CATEGORY REQUESTED

YOU HAVE ATTEMPTED TO PLACE YOUR LIST ON QUEUE. IN ORDER TO USE THE -Q OPTION, YOU MUST FIRST ACTIVATE QUEUE 25 USING THE QA TRANSACTION CODE.

QUEUE CATEGORY USED - PLEASE RE-ENTER WITH ALTERNATIVE CATEGORY

THE QUEUE CATEGORY THAT YOU SPECIFIED ALREADY CONTAINS PNRs. YOU MUST SELECT A CATEGORY THAT DOES NOT CONTAIN ANY PNRs.

PLEASE ENTER OFF POINT

YOU HAVE MADE A SEARCH BY FLIGHT ENTRY FOR A MULTI DATED FLIGHT WITHOUT SPECIFYING THE OFF POINT.