Amadeus Auto-PNR Finder

Trying to find the PNR needle in the queues' haystack of a travel agency is undoubtedly time-consuming and may delay you from focusing on more productive tasks during the workday.

Key features

1. Automatically **researches PNRs** (via the LPO command) based on different search criteria such as Office ID, passenger details, record locator…, at different scheduled time(s).

2. Automatically **dispatches the searched PNRs** to a specific queue or office ID.

Auto-PNR Finder can be configured to run a maximum of 10 LPO searches per office ID. In terms of scans, the robot can be configured to perform a minimum of 1 scan per day to a maximum of 1 scan per hour.

Tangible benefits

Free up time: let your travel sellers get rid of unproductive administrative tasks.

Gain more efficiencies: speed up your business processes thanks to the standardization of your internal workflows.

Build your collection

Even more powerful when you combine our APF robot with other Amadeus Robotics applications such as:

Amadeus Auto-Ticketing Time Limit – Auto-PNR Finder searches for PNRs with future departure date and sends them to Auto-Ticketing Time Limit input queue to calculate the most restrictive ticketing date imposed by airlines.

How it works

APF → Verifies Configuration → Cleans Up Passenger Status List → Cleans Up LPO output queue/category → Builds the LPO commands → Sends the LPO commands → Notification process

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