Amadeus Auto-Quality Control

The variety of rules, market practices, airlines' policies and corporate agreements that can impact the internal operations of a travel agency triggers a tedious manual PNR validation process for travel sellers.

Key features

1. Provides travel agencies the **ability to create PNR quality checks** based on their own rules, contracts and agreements with airlines.

2. Automatically **validates the quality control rules** defined for multiple PNRs (e.g,: set commissions and tour codes, check/validate/create/modify/delete PNR elements, validate airline agreements).

3. Automatically **executes specific actions** defined by the agency, such as ticketing or queue redirection, depending on the validation process result.

Auto-Quality Control can be configured to run on specific days, at any defined frequency, and/or within a specific time window.

Tangible benefits

Free up time: let your travel sellers focus on customer-facing and revenue-generating activities.

Gain more efficiencies: harmonize PNR quality rules across all your points of sale.

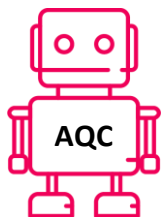**Protect your revenue**: avoid costly human errors and PNR rework activities.

Build your collection

Even more powerful when you combine our AQC robot with other Amadeus Robotics applications such as:

Amadeus Auto-Ticketing - for further creation of PNR quality validations before issuance

Amadeus-Auto Schedule Change - ensure PNRs still meet the desired quality expected by the agency after any modification in the reservation

How it works

AQC → Calculates Fare Mileage → Calculates Lower and Maximum Fare → Validates Pre-contracts rules → Contracts' process → Validates Rules → Validates Corporation Policies → Queueing process → Notification process

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