

# Amadeus Auto-Ticketing

**Amadeus Robotics**

Maintain your business edge.  
Let robots do the dirty work.

Imagine a traveler decides on a Friday evening to book a flight for Sunday morning but there is no agent working at the office so the traveler shows up at the airport without having a ticket to fly.

## Key features

1. Performs **PNR pre-checks** (e.g., Air segment status check, segments priced and not ticketed...) and applies pre-defined quality check rules (e.g., reprice PNR, add default form of payment...) on PNRs retrieved from an input queue to ensure desired quality.
2. Only **allows compliant PNRs** to pass to the ticketing process, at scheduled time and frequency.
3. The robot **records issuance rejects** in the PNR and sends that PNR to another queue for further processing and handling by an agent.

Amadeus Auto-Ticketing can run 24/7 at very frequent intervals.

## Tangible benefits

**Gain more efficiencies:** ensure 24/7 ticketing service to travelers and timely itinerary send-out.

**Protect your revenue:** avoid risk of Agency Debit Memos (ADMs) from airlines for unissued reservations.

## Build your collection

Even more powerful when you combine our ATKT robot with other Amadeus Robotics applications such as:

**Amadeus Auto-Quality Control** - for further creation of PNR quality validations before issuance

**Amadeus Auto-Ticketing Time Limit** – enable last minute issuance process.

## How it works

