CLEARING OUT THE PNR QUALITY JUNGLE

3 IN-TRIP

1 BOOK

2 TICKET

Auto-Schedule Change

Auto-Ticketing

Auto-Ticketing Time Limit

Auto-Quality Control

Auto-Queue 1 Cleaner

Auto-Queue Sorting
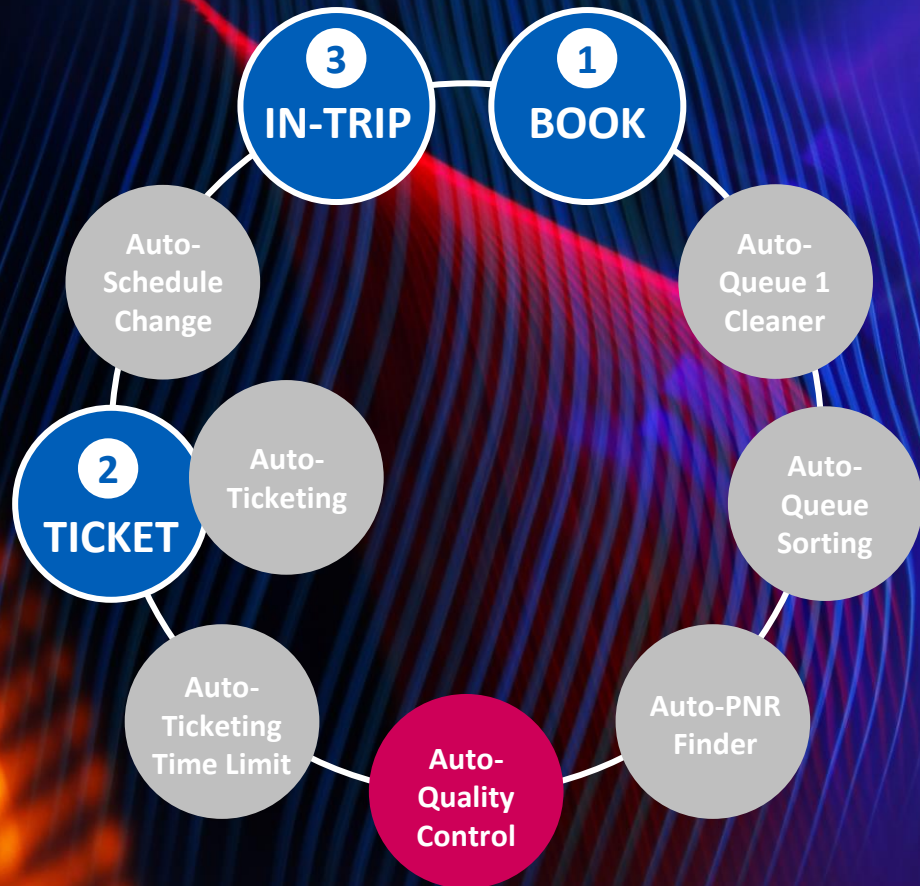
Auto-PNR Finder

Amadeus Robotics

Maintain your business edge.
Let robots do the dirty work.

amadeus.com/robotics

Keeping up with PNR validation requirements can take a toll on your agency's productivity. Liaising with market practices, airlines' policies and corporate agreements to complete a booking places intense operational burden and pressure on staff. On top of which, occasional errors are inevitable, diverting agents' attention from the front-line servicing experience to travelers.

Amadeus Robotics helps you avoid costly human errors and PNR rework activities. Change rules, add new contracts and market practices with a simple tweak to your robots' configuration. Update your PNRS regularly and maintain a higher degree of quality without the hassle.

Amadeus Auto-Quality Control provides wide flexibility to travel agencies for quality checks definition, performing validations against rules, contracts, agreements and standards. The robot performs automatic actions according to the validation process result such as add/update/delete elements in a PNR, queue redirection and email notifications to travel agents.

AUTO-QUALITY CONTROL

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