Amadeus has introduced a new release of Amadeus Itinerary & More including some additional features.
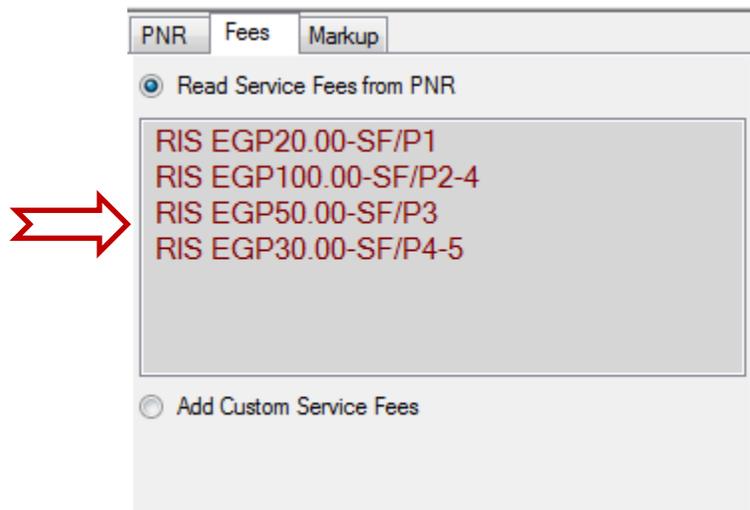
These new features are:

➢ **Service Fee management:**
Amadeus Itinerary and More now provides travel agencies with the ability to control service fees appear in the ticket/itinerary.
There is an ability to choose whether to read service fee from the PNR or add your custom service fees.

How?

- On the right panel of the screen, under the "Fees" tab, there are two options:

1. Read service fee automatically from PNR, where the service fees extracted from the PNR are displayed (if exists).

PNR	Fees	Markup

⦿ Read Service Fees from PNR

RIS EGP20.00-SF/P1
RIS EGP100.00-SF/P2-4
RIS EGP50.00-SF/P3
RIS EGP30.00-SF/P4-5

◯ Add Custom Service Fees

2. Add custom service fees, where all the tickets/TSTs are displayed per customer with a space to add a custom service fee.

- Write the required service fee in front of the ticket/TST.
- Click on "Apply to PNR" if you would like to add these service fees to the PNR, where they will be sent to Amadeus Selling Platform replacing any existing service fees.
- Or click on "Apply" to apply the service fees on the current display of the ticket/itinerary only where it will be lost once AIM is closed.

➢ **Markup management:**

Amadeus Itinerary and More also provides travel agencies with the ability to add their custom markups, where it will be added to the ticket/TST base fare.

How?

- On the right panel of the screen, under the "Markup" tab.
  All the tickets/TSTs are displayed per customer with a space to add a custom markup.

- Write the required markup in front of the ticket/TST.
- Click on "Apply to PNR" if you would like to add these markup to the PNR, where they will be sent to Amadeus Selling Platform replacing any existing markups.
- Or click on "Apply" to apply markups on the current display of the ticket/itinerary only where it will be lost once AIM is closed.
- On the current ticket/itinerary display, base fares will increase with the value added corresponding to each ticket/TST.
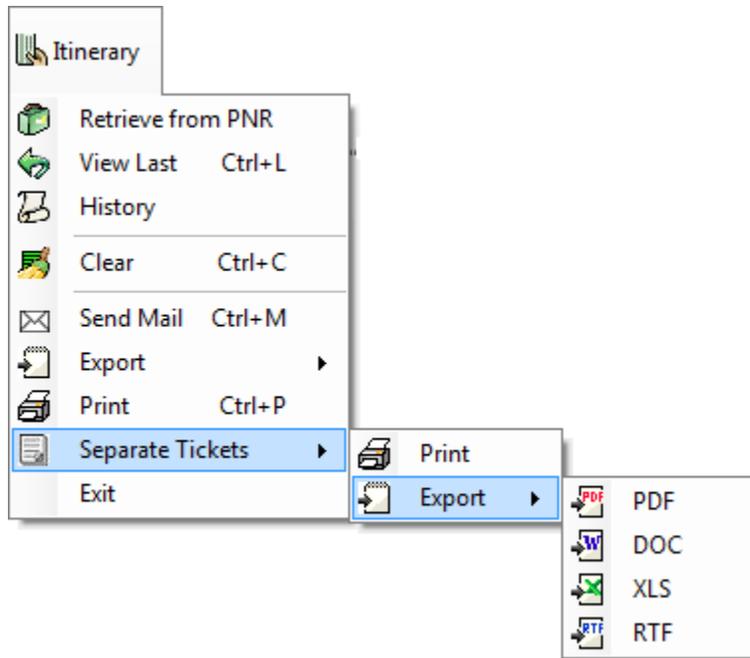
Note: Markup added to PNR will be added as service fee.

➢ **Print/Export separate tickets:**

Now you don't have to manually check or uncheck tickets to print or export them separately, a new option is added to print and export separate tickets automatically.

How?

- Under "Itinerary" menu, choose "Separate Tickets".

• Choose whether to print or choose a format to export tickets and they will be printed or exported automatically separate.

➢ **Reading Insurance segments:**

Amadeus Itinerary and More now can read insurance segments and displayed as follow:

➢ **Reading Hotel segments:**

Amadeus Itinerary and More now can read hotel segments and displayed as follow:

HOTEL	
PARK INN BY RADISSON NICE AIRPORT	**CONFIRMATION: 9MBWWRK**

Check In:	Thursday, December 15, 2011	**Check Out:**	Friday, December 16, 2011
Hotel Phone:	33-4-93183400	**Hotel Fax:**	33-4-93714063
Hotel Address:	179 Boulevard Rene Cassin, Nice, 06200, France		
Reservation:	Abadir / Sara		
	1 Guest		
	112.00 Eur Per Night Starting 15Dec For 01 Night(S)		
	112.00 Eur Total Rate Starting 15Dec For 01 Night(S)		
	Tax Included		
	Meal: Includes Breakfast		

➢ **Reading Car segments:**

Amadeus Itinerary and More now can read car segments and displayed as follow:

CAR	
AVIS (LONDON)	**CONFIRMATION : 25269325EG4**

Vehicle Type:	Premium, 4-5 Door, Automatic, Air Conditioning - Refer To Policy Page Cpozixxx/Veh		
Booked For:	Makram / Mina		
Pick Up:	02 Feb 12:00	**Drop Off:**	09 Feb 10:00
	London Heathrow Airport Hounslow Middxtw6 2Qa		Heathrow Airport, Northrop Rd Hounslow
	Tel.: 08445446000		
Rate Code:	2ZI	**Estimated Total:**	GBP 612.4

➢ **New view options:**

Amadeus Itinerary and More has introduced some new view options as fares, insurance, hotels and cars.
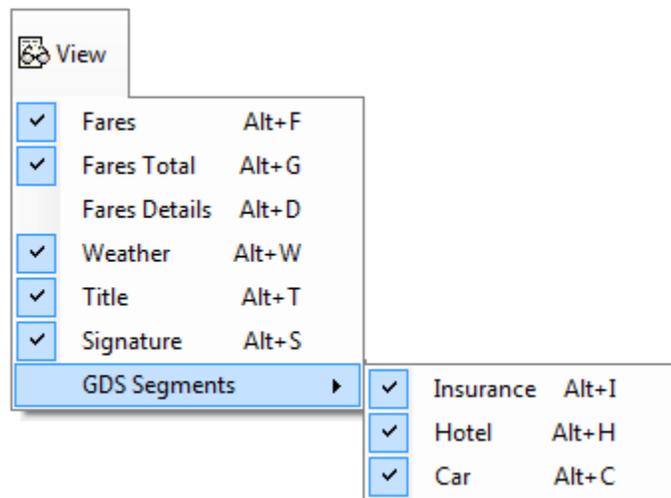
- There are different options for displaying fares:
  - Checking on "Fares" and "Fares Total", view fares in its ordinary form.

BASE FARE		TAX		TOTAL		TRAVELER	TICKET NUMBER
EGP	3,031.00	EGP	1,592.00	EGP	4,623.00 (UNTICKETED)	ELMENSHAWI / HEBA MS	
EGP	3,031.00	EGP	1,592.00	EGP	4,623.00 (TICKETED)	ELMENSHAWI / RANA MS	057-2239809783
			Service Fee:	EGP	0.00		
			Grand Total:	EGP	9,246.00		

  - Checking on "Fares Details" and "Fares Total", view fares in a more detailed way where it display service fees corresponding to each passenger.

BASE FARE	TAX	Service Fee		TOTAL			TRAVELER	TICKET NUMBER
1,150.00	2,277.00	20.00	EGP	3,447.00	(Ticketed)	Elmenshawi / Rana		057-2860700601
1,150.00	2,277.00	0.00	EGP	3,427.00	(Unticketed)	Elmenshawi / Heba		
	Extra Service Fee:		EGP	100.00				
	Grand Total:		EGP	6,974.00				

  - Checking on "Fares Total" only, display only the total fares with no details.

Grand Total:	EGP	9,246.00

  - You can uncheck all to hide fares form your ticket/itinerary.

Note: Your selection will be applied permanently until you change it.